

## community support

real, positive help for people and their carers...



### community support at-a-glance :

- Sensitive care for people of all ages with mental health problems or a learning difficulty
- Reliable, personalised home support service
- Service every day of the year
- Focus on maintaining and improving independence
- Development of confidence and social skills
- Well qualified, friendly staff team
- Close liaison with NHS/LA health services
- Support to relatives and carers
- Hospital discharge resettlement
- Audited by the Care Quality Commission
- Contracts with Solihull Local Authority and NHS
- Direct payments or self funding service users welcome

We provide quality, flexible, user-friendly care services that respond to individual needs, promote independence, dignity and choice, in order to maintain or improve the quality of life of those in need and their carers. Registered with both Solihull and Dudley MBCs, FCT is a major supplier of care services to these authorities, the NHS and private service users.



### contacts for community support

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day centres  
respite care  
community support  
training & development  
community gardening  
the farm



## community support

real, positive help in your community...

### our community support service offers:

The Solihull Community Support Service has been providing specialist support to people with a mental health problem or learning disability since 1995. Since then it has helped over a thousand people of all ages to deal with the difficult issues that can be part of their condition. We provide care and support for people in their own homes, enabling them to continue to live independently for as long as possible.

Our friendly, skilled and experienced team work in the community. They call at our service users' homes or another safe place to provide care, social contact, encouragement, befriending, facilitation and other support, giving the best chance of maintaining independent living. Each individual is properly assessed and our serviced tuned to provide support in the areas that they have defined and can have the most beneficial outcome. We very much want to maximise the choice that people have over the type of support that they receive and are flexible and innovative in how care is delivered.

Our service operates between 7.30 am and 11 pm every day of the year. We work as part of a multi-discipline team with health and social care professionals to provide a regular routine that can be relied upon to deliver specialised support and care. We never forget that each service user is an individual and no matter how demanding their needs, always treated with dignity and respect.

### call on **0121 717 5222** for more information about the **Family Care Trust**

- Registered charity no. 1045025
- Company No 2982937, incorporated in 1995
- Holder of 'positive about disabled people' award
- Experienced and qualified managers and trustee directors
- Modern staff development programmes to meet the changing needs of service users
- Care contracts with Solihull Metropolitan Borough Council
- Care contracts with Dudley Metropolitan Borough Council
- Care contracts with the NHS
- In partnership with major local care organisations



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Company limited by guarantee registration no. 2982937 Registered charity no. 1045025



real help &  
real support  
in your  
community  
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